

Transforming assessment through the Southern Cross Model: One university's shift to immersive teaching blocks

June 2023

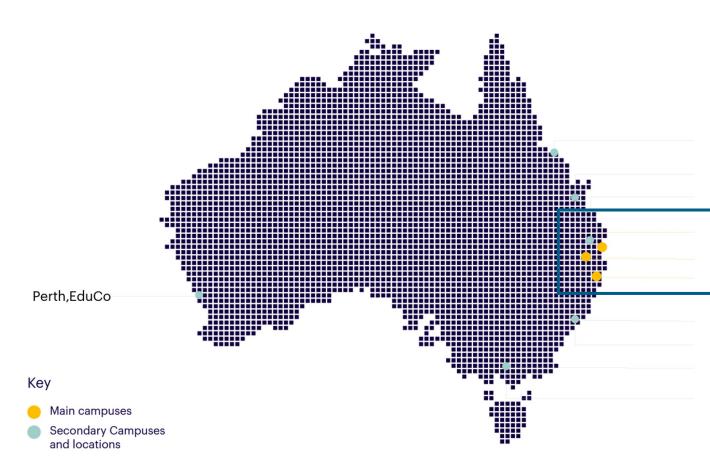
Professor Erica Wilson | <u>Erica.Wilson@scu.edu.au</u> Pro-Vice Chancellor (Academic Innovation)

Professor Thomas Roche | <u>Thomas.Roche@scu.edu.au</u> Pro-Vice Chancellor (Academic Quality)

Dr Elizabeth Goode | <u>Liz.Goode@scu.edu.au</u>| @LizSGoode Teaching Scholar, Academic Portfolio Office



Our context





Hayman Island, The Hotel School

Brisbane, The Hotel School

Coomera, SCU x TAFE

Gold Coast, SCU

Lismore, SCU

Coffs Harbour, SCU

Sydney, EduCo

Sydney, The Hotel School

Melbourne, EduCo

Melbourne, The Hotel School

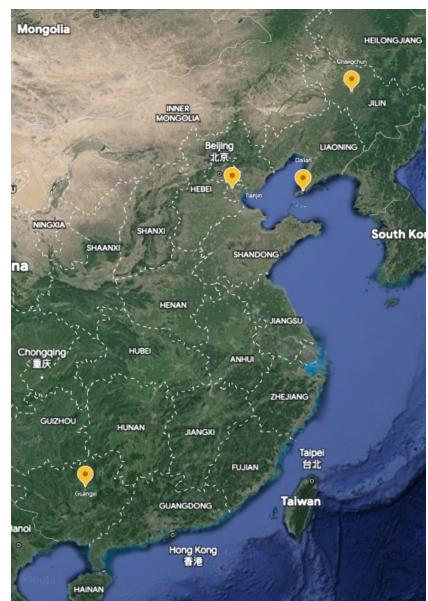


Our context

China: Dalian, Changchun, Tianjin, Liuzhou

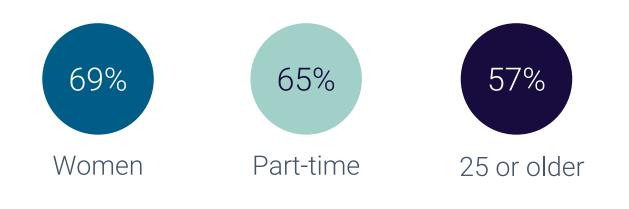
Papua New Guinea: Port Moresby

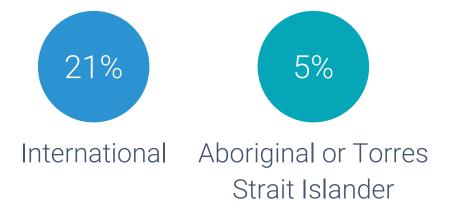




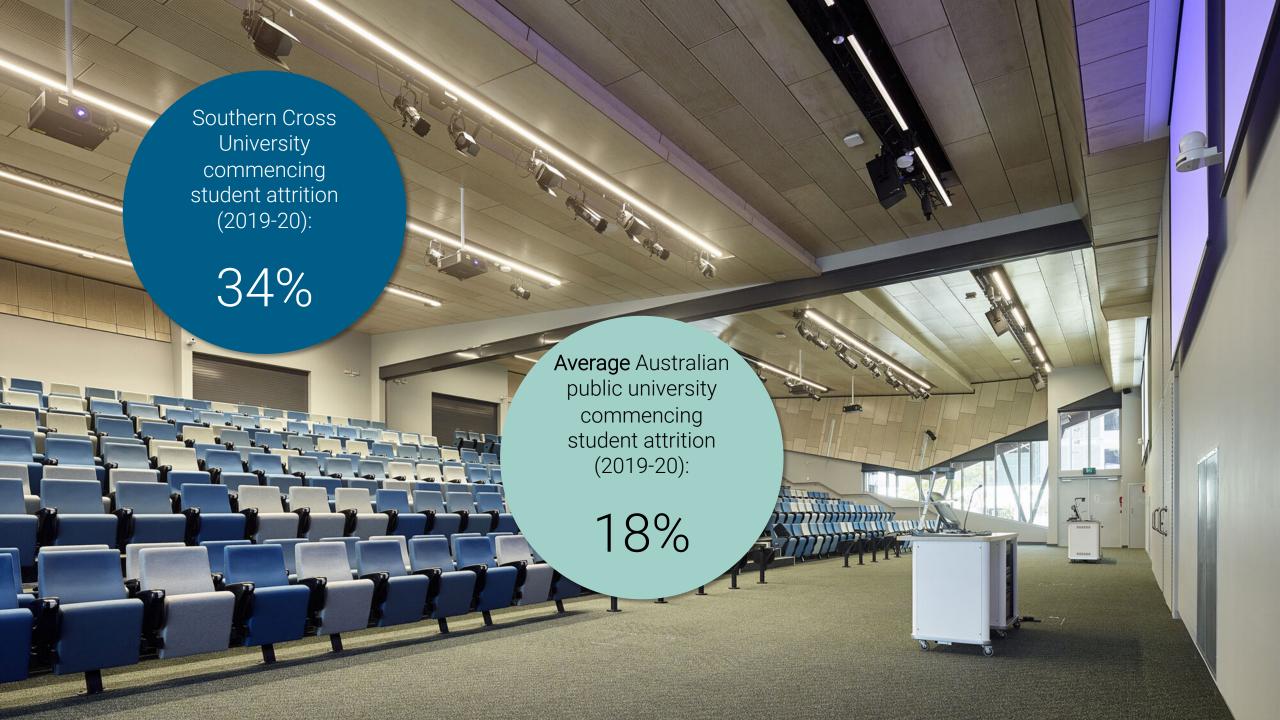


Our students











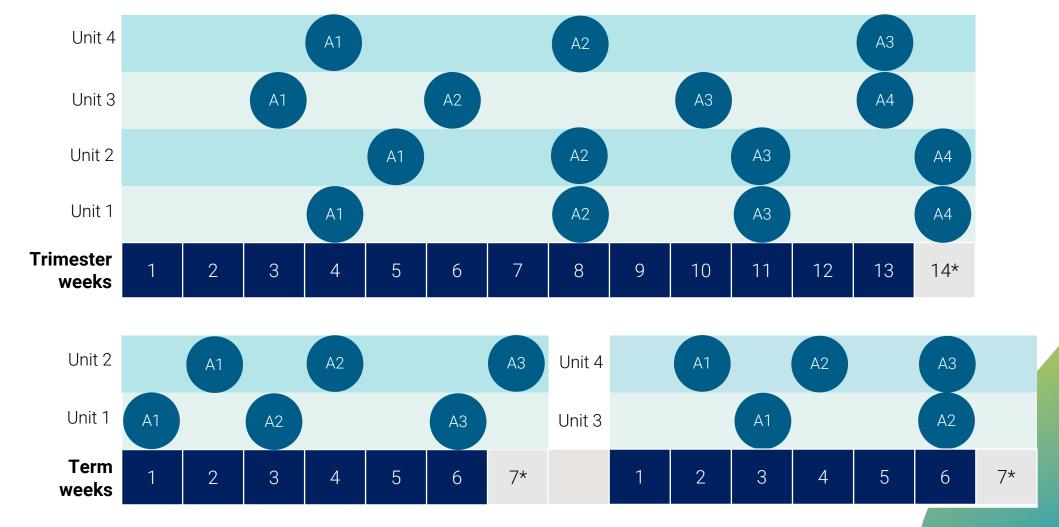
Immersive / block models in higher education

- **Southern Cross U:** Goode, E., Roche, T., Wilson, E., & McKenzie, J. W. (2023b). Implications of immersive scheduling for student achievement and feedback and feedback. *Studies in Higher Education*. Advance online publication. https://doi.org/10.1080/03075079.2023.2184472
- **Suffolk U:** Buck, E., & Tyrrell, K. (2022). Block and blend: A mixed method investigation into the impact of a pilot block teaching and blended learning approach upon student outcomes and experience. *Journal of Further and Higher Education*, 46(8), 1078–1091. https://doi.org/10.1080/0309877X.2022.2050686
- **Victoria U:** Loton, D., Stein, C., Parker, P., & Weaven, M. (2022). Introducing block mode to first-year university students: A natural experiment on satisfaction and performance. *Studies in Higher Education*, 47(6), 1097–1120. https://doi.org/10.1080/03075079.2020.1843150
- **Plymouth U:** Turner, R., Webb, O. J., & Cotton, D. R. E. (2021). Introducing immersive scheduling in a UK university: Potential implications for student attainment. *Journal of Further and Higher Education*, 45(10), 1371–1384. https://doi.org/10.1080/0309877X.2021.1873252
- Manchester Metropolitan U: Nerantzi, C., & Chatzidamianos, G. (2020). Moving to block teaching during the COVID-19 pandemic. *International Journal of Management and Applied Research*, 7(4), 482–495. https://doi.org/10.18646/2056.74.20-034
- **Liverpool John Moores U:** Dixon, L., & O'Gorman, V. (2020). 'Block teaching'—exploring lecturers' perceptions of intensive modes of delivery in the context of undergraduate education. *Journal of Further and Higher Education*, 44(5), 583–595. https://doi.org/10.1080/0309877X.2018.1564024
- **Vietnamese-German U:** Yao, C. W., & Collins, C. (2019). Perspectives from graduate students on effective teaching methods: A case study from a Vietnamese Transnational University. *Journal of Further and Higher Education*, 43(7), 959–974. https://doi.org/10.1080/0309877X.2018.1429583

Also Colorado College, Cornell College, Tusculum College. See: https://vimeo.com/511210445



Assessments in Trimesters vs. Terms



^{*} Final assessment week for some units



A more focused way to learn . . .

"Having a focus point and knowing that's where I've got to go. I think having more subjects on top of [two] would possibly come crashing down around me pretty quickly. Knowing what to prioritise, I would struggle with that."

(Preparing for Success Program student)

"You get to focus really hard, then after that you can relax, that's the reward at the end of each subject – a two-week break before the next terms starts. You can clean your mind and come back with new energy."

(Bachelor of Business & Enterprise student)



... and an active, guided way of learning

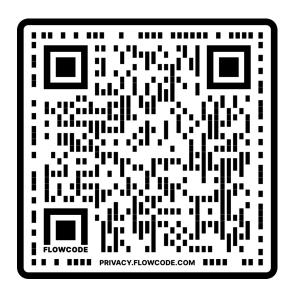
Guided self-access modules 6 per unit

> Scheduled classes 2 per week

> > (Biggs, 1999, 2014)

Authentic assessments max. 3 per unit

Constructive alignment, active learning pedagogy



Why the Southern Cross Model: How one university's curriculum was transformed (Roche et al., 2022)



A whole-of-university transformation

The Southern Cross Model

2021: 62 units

Non-Award, Civil Engineering, Business

2022: 533 units

Education, Science & Engineering, Humanities, Arts & Social Science 2023: 323 units

Health, Law, Hotel School

Simplifying student academic journey and process

Teaching calendar and delivery

Centre for Teaching and Learning uplift

Curriculum design and development

Assessment policy & practice

Academic integrity framework

Evaluation and monitoring



Policy framework for assessment design in the Southern Cross Model

Assessment, Teaching and Learning Policy, clause 6:

Assessment is designed and developed to monitor, assess and support student progress in accordance with the following principles:

- 1. Assessment Principle 1: Assessment is designed for student learning, engagement and success.
- 2. Assessment Principle 2: Assessment is designed for the attainment of learning outcomes.
- 3. Assessment Principle 3: Assessment is fit for purpose and relevant to students.
- 4. Assessment Principle 4: Assessment is inclusive, fair, transparent and equitable.
- 5. Assessment Principle 5: Assessment incorporates timely, clear and constructive feedback.
- 6. Assessment Principle 6: Assessment maintains academic standards, assuring quality learning.



Core principles for assessment design in the Southern Cross Model

Designed for students to demonstrate and achieve learning outcomes

Authentic

e.g. performance-based, practicebased, industry-relevant, workintegrated, project-based, selfreflective, dilemma-based

Manageable

i.e. volume and timing is reasonable for both staff and students

Interlinked

e.g. scaffolded to build upon each other; progressive, connected, cumulative

Designed for academic integrity

e.g. individualised tasks, oral presentations, creative works, portfolios, reflective tasks

Linked to **learning** activities

e.g. portfolios constructed through completing module, class, field or work-integrated activities



Key elements for transformation: Assessment volume

Assessment, Teaching and Learning Procedures

https://policies.scu.edu.au/view.current.php?id=00255

Assessment load, weighting and distribution

- (20) Assessment is designed with an appropriate workload for staff and students, commensurate with the credit point weighting, length of the Teaching Period, and the Unit's Level of Study.
- (21) Normally, there will be no more than three summative assessment tasks set in a Unit, inclusive of any graded sub-tasks. Approval from the Associate Dean (Education) is required to include more than three summative tasks per unit.
- (22) The maximum weighting of any graded assessment task is 60% of the mark for the Unit.

Guide to Assessment Volume

https://spark.scu.edu.au/kb/tl/assess/guide-to-assessment-volume

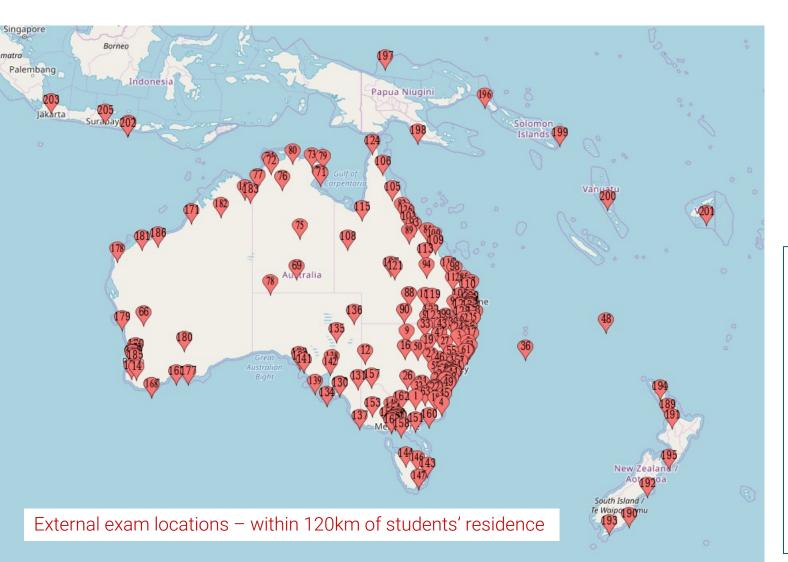
e.g. How much assessment is needed to achieve the ULOs?

Have you factored in the time and effort required for students to understand the expectations of the assessment, including rubrics and exemplars?

How much time and effort will be required to successfully prepare the assessment, both in terms of time spent, cognitive effort and achieving any necessary technical proficiency?



Key elements for transformation: Authentic assessment and examinations



Session 1, 2019 (pre-SCM and pre-COVID):

- 34% of units offered have exams
- 2,322 external exams, 99 external exam centres + 7 partner exam centres
- average 5 working days waiting for exams to come in from external exam centres



Key elements for transformation: Authentic assessment and examinations

Assessment, Teaching and Learning Procedures

https://policies.scu.edu.au/view.current.php?id=00255

- (25) In the Southern Cross Model, authentic assessment tasks are preferred over examinations, as per clause (14).
- (26) Examinations must only be set as an assessment task where there are documented and justifiable external accreditation reasons approved by the relevant Associate Dean (Education) at the assessment design stage.
- (27) Where proctored examinations must be used, they will be held via an online proctoring service approved and supported by the University.
- (28) Examinations are managed and scheduled through the Faculty or College.
- (29) Non-proctored automated tests, online multiple-choice quizzes, and Blackboard quizzes should not normally be set as a major summative task (ie, more than 30% weighting). Approval from the Associate Dean (Education) is required to do so.

"Authentic Assessment – tasks that replicate or simulate real-world challenges, problems and standards of performance that students will typically face." (Assessment, Teaching and Learning Procedures, Clause 7c)



Key elements for transformation: Assessment moderation

Assessment Moderation Guidelines

https://policies.scu.edu.au/document/view-current.php?id=430

What is moderation and why these guidelines?



Before Term:
initial calibration
conversations
about teaching and
assessment
alignment



During Term:
ongoing calibration
conversations to
enhance
assessment
readiness and
consistency of
marking

After Term:

monitor grade allocation and quality of feedback through the Grade Centre

"In essence, calibration involves effective communication through **academic conversations**. The aim of the process is to support and lead academics to be **confident** in: a) their own, and their colleagues', informed and calibrated **judgments** regarding students' progress towards achieving learning outcomes; and b) their own, and their colleagues', ability to make **transparent** and **qualitatively assured** appraisals of student work."

(Assessment Moderation Guidelines, clause 7)



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Interlinked

e.g. scaffolded to build upon each other; progressive, connected, cumulative

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Linked to **learning** activities

e.g. portfolios constructed through completing module, class, field or work-integrated activities

Transforming student outcomes

End-of-unit student feedback survey Q: "I am satisfied with the assessment tasks in this unit."

- increased from **80.8%** agreement in 2019 (n = 2,444) to **84.2%** agreement in 2021 (n = 1,713)
- a statistically significant improvement (p = .004)

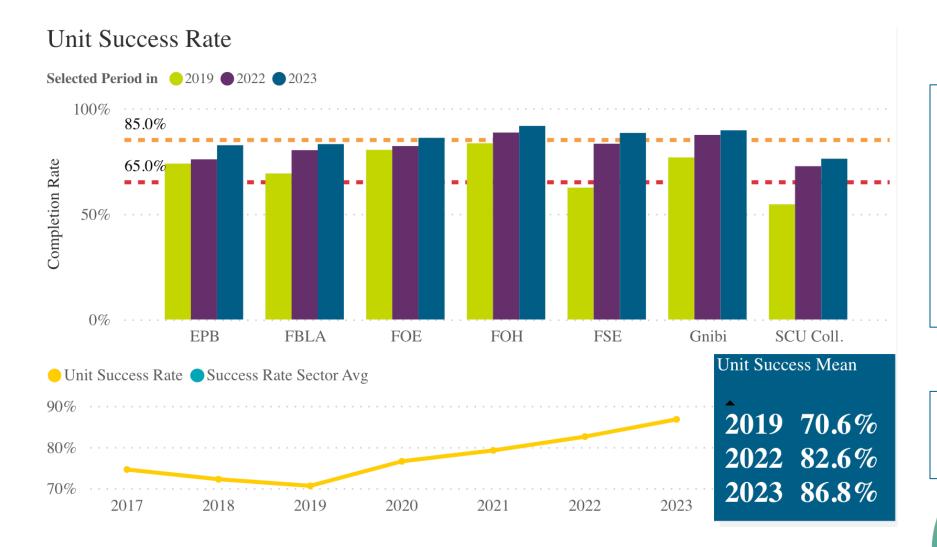
End-of-unit student feedback survey Q: "Overall, I am satisfied with this unit."

- increased from **84.3%** agreement in 2019 (n = 2,444) to **88.9%** agreement in 2021 (n = 1,713)
- a statistically significant improvement (p < .001)

An exploratory study of student satisfaction in the Southern Cross Model (Goode et al., 2023a)



Transforming student outcomes



Includes:

- Units that transitioned to the SCM in 2021, 2022 or Summer Term/Term 1, 2023
- New and Redeveloped units
- Non-Award, Undergraduate and Postgraduate units
- Domestic and International students

Increases in 2022 and 2023 are statistically significant compared to 2019 at p < .05



Thank you

Professor Erica Wilson | <u>Erica.Wilson@scu.edu.au</u> Pro Vice-Chancellor (Academic Innovation)

Professor Thomas Roche | <u>Thomas.Roche@scu.edu.au</u> Pro Vice-Chancellor (Academic Quality)

Goode, E., Roche, T., Wilson, E., & McKenzie, J. W. (2023a). An exploratory study of student satisfaction in the Southern Cross Model. *Southern Cross University Scholarship of Learning and Teaching Paper No. 7.* https://doi.org/10.2139/ssrn.4376615

Goode, E., Roche, T., Wilson, E., & McKenzie, J. W. (2023b). Implications of immersive scheduling for student achievement and feedback and feedback. *Studies in Higher Education*. Advance online publication. https://doi.org/10.1080/03075079.2023.2184472

Roche, T., Wilson, E., & Goode, E. (2022). Why the Southern Cross Model? How one university's curriculum was transformed. *Southern Cross University Scholarship of Learning and Teaching Paper No. 3*. https://doi.org/10.2139/ssrn.4029237